

CHUCK E FOCUS

Week 31 – August 4, 2017

1707 Market Place Blvd Suite 200
Irving, TX 75063
972-258-8507

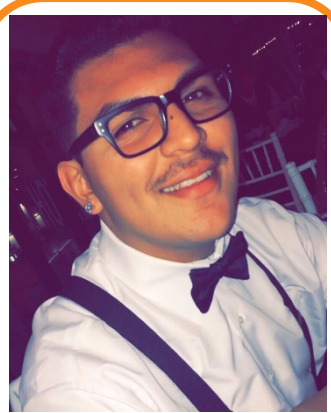


CHECK OUT THESE NUMBERS!

SHOUT OUT TO THESE OUTSTANDING RESTAURANTS FOR MAKING THE
TOP 10 IN SALES INCREASE LAST WEEK!

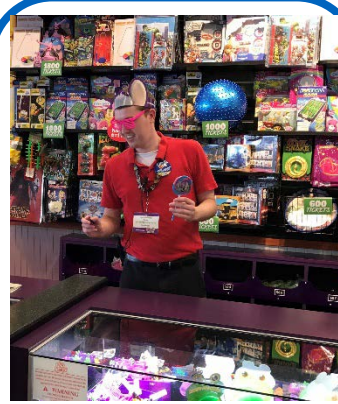
	Restaurant	2016	2017	YOY Increase
1.	Bellevue, WA #305	\$20,262	\$28,317	39.8%
2.	North Charleston, SC #385	\$38,131	\$50,689	32.9%
3.	Dartmouth, MA #751	\$25,128	\$30,016	19.5%
4.	Denver Englewood, CO #721	\$28,503	\$33,711	18.3%
5.	Salisbury, MD #771	\$15,817	\$18,702	18.2%
6.	Cherry Hill, NJ #498	\$23,705	\$27,437	15.7%
7.	Lake Charles, LA #709	\$23,472	\$26,685	13.7%
8.	Catonsville, MD #412	\$44,302	\$50,141	13.2%
9.	Wilmington, DE #954	\$22,225	\$25,072	12.8%
10.	Colorado Springs, CO #662	\$31,700	\$35,543	12.1%

CAST member SPOTLIGHT OF THE Week



Western

Meet Matthew Lopez, Cast Member in restaurant #358 Torrance. Matthew has been a super star with Chuck E. Cheese for 1 ½ years now and counting. Matthew is the Ambassador of Fun in his restaurant, and is always keeping the atmosphere fun and inviting, even when it is crazy busy. He especially drives the fun during company contests and gets everyone involved and having a great time!



Southeast

Meet Dylan Batson, Cast Member in restaurant #672 Mount Juliet. Dylan has been a super star with Chuck E. Cheese for 2 ½ years now and counting! He always comes in on time and ready to work. Whether it's checking guests in and out at kid check, helping guests at Chuck E.'s Gift Shop, or taking an order, Dylan works every day to ensure every guest leaves happy. He has been awarded several pins throughout his career from different Chuck E. people for his amazing hospitality, and job at waking up Chuck E. himself. You can always count on him to do an outstanding job at whatever he does!



LET THE FUNshine!



Summer My Favorite Fun Contest



Thank you to everyone for all of the amazing Fun Check videos that came through for your week 2 challenge. Our Peter Piper Pizza judges truly enjoyed watching all of the videos and had a very hard decision to make.

The results are in!

Week 2:

SOUTHEAST:

- 1st – Pressel's Power Squad
- 2nd – Beavan's Bulldogs
- 3rd – Smoote's Cahoots

NORTHEAST:

- 1st – Team Estradinary
- 2nd – The "Eh" Team
- 3rd – Ali's Avengers

WESTERN:

- 1st – Light's Sabers
- 2nd – Cedillo's Serpents
- 3rd – Charlebois' Stampede

CENTRAL:

- 1st – Kasper's Kingpins
- 2nd – Princes of Bell-Air
- 3rd – Bargas Bombers

SUPPORT CENTER:

- 1st – Quad B
- 2nd – Quad A
- 3rd – Quad C

WILD CARD WINNER:

Pressel's Power Squad

OVERALL AVERAGE RANKINGS:

Regional: Bill's Ballers/Quad A

- | | |
|-------------------------------------|-------|
| 1 st – Light's Sabers | 125 |
| 2 nd – The "Eh" Team | 122.5 |
| 3 rd – Kasper's Kingpins | 115 |

Support Center 1st place winners AND the restaurant who made the video for the Wild Card Winner will be receiving 40th anniversary pins for prizes!

Attached you will find everyone's points accumulated so far your 2nd week rankings. Want to see all the winning Fun Checks? Click on the link below to view them all on the L&D Sharepoint page:

[Click Here:](#)



LET THE FUNshine!



Summer My Favorite Fun Contest



Week 4 Theme: Non-Game-Game!

You blew kitchen song out of the park
You killed it with FUN CHECK!
Theme Week is in the books!

Now it is time for the final **ALL PLAY round**, Non-Game-Game!

Who can come up with the most creative, out-of-the-box, most popular non-game-game? (This is a game you create that does not involve Chuck E. Cheese's games in the gameroom) Send in 3-5 pictures of a game you come up with and set up in your restaurant for guests to play! Some examples we have seen in the past would be:

Hop scotch bowling scavenger hunt pin the ears on Chuck E.

Competition Week – August 4th – August 9th

- **Restaurants:** Send your **best submission** to your District Ambassador no later than **Wednesday, August 9th 12:00 PM CST.**
- **District Ambassadors:** Send your **top 3 submissions** to myfavoritefun@cecenterentertainment.com and copy your Regional Ambassador no later than **Wednesday, August 9th 11:59 PM CST**
- **Regional Ambassadors:** Send your **top submission per district** to Sondra at sfincher@cecenterentertainment.com no later than **Thursday, August 10th 12:00 CST.**

Submission Information

- All entries should have the following information in the email:
 - ✓ **District Team name**
 - ✓ **Restaurant name and number**
- **If your restaurant/district/region finishes early, please go ahead and send in your submissions early!**

Have fun, and let the games begin!

If you have any questions, please feel free to reach out to me at sfincher@cecenterentertainment.com or your Regional Ambassador!



dear chuck e...

I would like to tell you about an employee, Tarik Cunningham, that works at the Frederick, MD CEC. He was absolutely wonderful for the two hours we were there. He checked us in and he was friendly and welcoming. He took our lunch order and this is when I first noticed his personality. He was funny and conversational. He joked with us and you could tell that he really enjoyed his job. Later, when he played Chuck, he was energetic and engaging with the children. My grandson and I were with the other kids doing the dance. My grandson, who is 1 ½ years old, was a little overwhelmed. Tarik took a special moment to try and help my grandson to relax and enjoy. He certainly did not need to do that. Through out the time I was there, he worked super hard cleaning tables, taking orders, handing out prizes, and helping other customers with any needs they had. He always had a smile on his face and happy beat in his step. It was very refreshing to see a teenager exhibit these qualities. I hope that you have some sort of appreciation program to be able to let him know that his efforts did not go unnoticed. This was our first time to CEC but it won't be our last Tarik was very Instrumental in making our first visit a success.

Central Region
Frederick, MD #770
RVP Chris Kelly
DM Susan Jensen
GM Brandon Mose
Cast Member Tarik

My son Isaiah celebrated his 6 year old birthday at your location in Mansfield, OH. When I say that your employees did a spectacular job, truly that is an understatement. Abby our party hostess was more than kind, patient, gracious, she was everything! Isaiah's party ran smoothly, the sandwich platter was delicious and the best part was that I didn't have to take charge of anything; Abby had it covered. Brandon was the young man who cashed out Isaiah's birthday tickets. This guy is going to make some lucky kid a great dad and I say this because I watched Brandon interact with these small children with the patience of a saint as they nicked and dimed their tickets to death. Last but not least, the manager was so sweet. I didn't get her name, but these guys make Chuck E. Cheese shine. My whole family was talking about the party today, stating how well we enjoyed it. Please, commend these young people for their kindness and patience with exhausted parents and small children, amped up on sugar and excitement. My sons party was everything, thanks guys!

Northeast Region
Mansfield, OH #746
RVP Jim Brawley
AD Dennis Sanders
GM Marjorie Stout
Cast Members Abby and Brandon

Chuck E. Cheese's has some AMAZING customer service. Our family was greeted with a warm welcome and great smile by Alex. He informed us of the specials and was genuine in his greeting. I was impressed by the ability of Randy who moved from games, to machines, to fixing the ticket crunchers all while politely addressing the customers with smiles and a solution focused approach. As we are enjoying the stage show, we observe Alex again sharing his smile while working multiple birthday parties. I lastly want to acknowledge the manager on duty who was taking care of his staff they were taking their breaks all while picking up and doing the job of cleaning and wiping down tables. There was definitely a reason for my desire to contact corporate and inform you of the great team at your Valencia Chuck E. Cheese location.

Western Region
Valencia, CA #355
RVP Tim Kerum
DM Steve Charlebois
GM Jessica Perez
Cast Members Alex and Randy

I have been a long time customer of Chuck E. Cheese. From the time my two children were toddlers (who currently are in their 30's) to my granddaughter who is currently 11 years old. I have nothing but high praise for the Chuck E. Cheese located at US 21 and County Line Rd. The facility is clean and the staff is more than eager to make your visit a great time! I would like to point out two gentlemen that I feel have majorly contributed to the success of this facility. I don't know them by name, even though they wear their name tags. The one Mike gentleman has always greeted my granddaughter and I, and even came over to our table and visited with us. He always talks to my granddaughter and makes her laugh. He makes us feel special and makes sure we have a good time. The other gentleman Anthony is not at Chuck E.'s as often as the other on, but when he is, he is most accommodating. I know good help is hard to find these days, so I wanted to make sure you are aware that you have two great employees that are a great asset to your facility!

Southeast Region
Indy-Greenwood, IN #346
RVP Bill Eich
DM Michele Beavan
GM Michael O'Leary
Managers Michael Hochhalter
Manager Anthony Jackson

anniversaries

5 YEARS

Joshua Day ~ 117
Jacob Franklin ~ 330
Besart Ala ~ 359
Dominick Guerriero ~ 455
Jenni Ochylski ~ 475
Samantha Higgins ~ 510
Robert Newcomer ~ 543
Phylicia Young ~ 670
Tamika Crosby ~ 937

10 YEARS

Sergio Zukeran ~ 414
Bernadette D'Rozario ~ 499
Victor Bondurant ~ 622
Shaikh Ashraf ~ 687

20 + YEARS

Aldo Castaneda ~ 424
20 Years



CHUCK E.
LEARNING

BIRTHDAY CORNER

Coming Soon!

ABOVE & BEYOND RECOGNITION PROGRAM



Helium BALLOONS!

Price tags will soon be arriving in all restaurants from ASB – Keep them safe until ready to roll!

TABLET ROLLOUT

Coming Soon!

If you have not already, over the next few weeks all restaurants will be receiving two black pouches for your POS Tablet servers as pictured below.



If you are already live on the POS Tablet, start using these pouches today!

If you are not yet live, please place the black pouches in a safe place until your go-live **date *be sure not to hide it too well, we want you to be able to find it when you need it!***

Need to order a replacement pouch? Please contact purchasing at purchasing@cecentertainment.com



Dough Pans

The 13X9 dough pans have been delayed and will be shipping on 8/21 – These will be arriving with the drop shipment of your 8" aluminum pans.

If you have any questions regarding these pans, please contact your L&D Manager at learning@cecentertainment.com



CHUCK E.
LEARNING

SANITIZER BUCKETS

The More You Know...

Did you know?

- In the BOH, a red sani-pail is used to clean most surfaces.
- They should be changed whenever soiled and a minimum of every 2 hours.
- You should have at least 4 in your kitchen at all times:

- ✓ Buffet/Salad Bar
- ✓ Make Table
- ✓ Cut Station
- ✓ Prep/Dough Area

Never store a sanitizer bucket above food product, always store on the bottom shelf or on the floor!

To fill:

- Using a sanitizer test strip, verify sanitizer solution is 200ppm
- Fill a clean red sanitizer bucket directly from the 3rd compartment of the dish washing sink

Ordering info:

BUCKET SANITIZING KLEEN 3 QT RED

Item Number: J1974
Supplier: DON
Supplier Item: KP97RDDON
Case Pack: 12 EA/CS
Order Unit: EA

You may only order items from your order guide

Specifications

- extended description: hacop
- capacity: 3 qt
- material: plastic
- color: red
- brand: don
- general description: bucket
- style/type: kleen pail sanitizing



Attention!



CHUCK E. CHEESE'S

HOT JOBS

general manager

363 ~ Hayward, CA
378 ~ Laguna Hills, CA
404 ~ San Jose Kooser, CA
605 ~ Savannah, GA
613 ~ Douglasville, GA

616 ~ Buford, GA
323 ~ Flint, MI
742 ~ Springfield, MO
568 ~ Lincoln, NE
579 ~ North Richland Hills, TX
300 ~ Olympia, WA

tech manager

108 ~ Redwood City, CA
109 ~ Burbank, CA
367 ~ Ladera Heights, CA
066 ~ Jax-Orange Park, FL
612 ~ Athens, GA
615 ~ Fayetteville, GA

617 ~ Albany, GA
729 ~ Atlanta, GA
359 ~ Dearborn, MI
564 ~ Horn Lake, MS
471 ~ Newington, NH
064 ~ Charlotte, NC

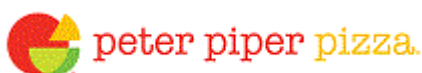
381 ~ Charlotte/Concord, NC
547 ~ Mayfield Heights, OH
437 ~ Philadelphia, PA
540 ~ Lancaster, PA
577 ~ College Station, TX
842 ~ Milwaukee, WI

new unit opener

New Unit Opener

Central/SE Region

Please visit www.chuckecheese.com/careers to review all open Chuck E. Cheese positions



interested in a peter piper opportunity?

General Manager
General Manager
General Manager

Las Vegas, NV #1256
Gilbert & Baseline, AZ #1283
Moore, OK #1263

Please visit www.peterpiperpizza.com to review all open Peter Piper Pizza positions